

# Wintringham

Options  
Dignity  
Rights

## Annual Review 2023 / 2024



Supporting vulnerable  
older people for 35 years



## Acknowledgement of Country

Wintringham acknowledges the Traditional Custodians of Country throughout Australia along with their continuing connections to land, water, sky and community. We pay our respect to First Nations Peoples, who for over 60,000 years, have lived alongside the natural environment, sharing in its resources and allowing it time to renew. We also acknowledge Elders past and present and their generosity as the knowledge-holders for future generations.



**Cover image:**  
McLean Lodge residents Bryan (left) and Stewart share a joke at their home in Flemington.

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## President's foreword

**It is with a sense of gratitude that we reflect on the milestones and challenges that together, the Wintringham team has achieved this past year.**

I am delighted to report that our residential aged care accreditation results have all been very positive; an outcome that is a testament to the hard work and dedication of everyone involved in Wintringham, from our staff and volunteers to the Board of Directors. This success is a true reflection of our commitment to maintain the highest standards of care and service for our clients.

As we look ahead, we recognise the ever-changing landscape of aged care and the unique needs of our clients. It is imperative we continue to adapt and innovate to ensure we are providing the best possible care and support, while also striving to make a meaningful difference to the lives of many marginalised older people. Our teams have introduced new Epicor software to streamline client management processes and reduce paperwork, while teams have merged and offices moved sites, all to ensure we have the best model moving forward, with optimal service delivery always being our key focus.

I extend my sincere thanks for the unwavering dedication and collaborative spirit of my fellow Directors. The role of the Board in providing oversight and support to our executive management team cannot be overstated. Together, we have worked diligently to ensure that Wintringham remains steadfast in our commitment to all clients and residents.

My sincere thanks also extend to Bryan Lipmann AM and our executive management team for their outstanding leadership and passion. Their tireless efforts have been instrumental in driving our organisation forward and ensuring its continued success.

I would also like to express my gratitude to our dedicated staff and volunteers. Your enthusiasm and commitment to our mission is truly inspiring. It is because of your hard work and dedication that we can make a real and lasting impact in the lives of so many older people experiencing homelessness.

The Board are finalising our next five-year Strategic Plan as we work to reaffirm our commitment to our mission of supporting those at risk of homelessness. Together, we will continue to work tirelessly to address the root causes of homelessness and provide the support and resources needed to help those in need rebuild their lives.

Thank you to each and every Wintringham team member and supporter, together, we have accomplished so much, and I am confident that with your ongoing support, we will achieve even greater success in the years to come.

**Gerard Mansour PSM**  
President



**Intake and Service Information**  
Referrals received (calls and emails)  
**12,870**

Wendy (left) from our Patrick Walsh housing in Flemington, enjoys seeing her support worker, Ali.



## From the CEO

Earlier this year a senior public servant in Canberra remarked to me: “you guys haven’t deviated at all over the years I have known you; you still do what you said you were going to do”.

That simple statement from a man I respect made me realise that we have stayed true to our original vision and that we should celebrate our ongoing commitment to elderly homeless people. For that reason, I have asked that this year’s Annual Review to acknowledge that consistency. I hope you enjoy reading it!

Wintringham is a not-for-profit, non-religious welfare organisation working to provide housing and aged care to elderly men and women who are homeless or at risk of becoming homeless.

We started because elderly homeless people were living and dying in squalid and dangerous conditions in night shelters, appalling rooming houses, and often on the streets. For a variety of reasons, which can be debated endlessly, not-for-profit aged care providers that were frequently church based, did not make the homeless welcome.

We sought to address that issue. The sole purpose in establishing Wintringham was to provide aged homeless people with the same access to quality aged care that the rest of the older population enjoy. Aged care should be a right for all Australians, and to discriminate on the basis of poverty and consequent lifestyle was, we believed, an outrage. We still hold that view.

Translating that view of social justice into actual services has, however, been a constant and continuing challenge.

We achieved that by moving away from an exclusive dependency on funding support from Homeless

Programs to seeking eligibility within the much larger Commonwealth Aged Care program. While the success of this approach has greatly benefited our work, it does come with a massive downside as Aged Care struggles to find an appropriate niche or home within its program for the homeless.

The Aged Care program is designed around the needs of people who are more likely to be middle class, about 85 years of age, and have a loving family. Wintringham’s clients are invariably younger, sometimes 20 years younger, and with a very different background to those living in mainstream facilities. While much has changed over the years, these parameters remain fairly constant.

Today, some 35 years later, we celebrate not only that we have remained true to our original founding vision, but also celebrate the fact that a welfare organisation steeped in social justice and working with perhaps one of the most disadvantaged groups in Australia, can continue to grow and yet remain financially viable. We grow because the need is so immense, yet we could do so much more.

Areas where we could leverage our specialised knowledge to provide innovative and viable services include providing care to elderly prisoners; building considerably more social housing projects without the need to take on debt to satisfy public funding requirements; helping to create viable not-for-profit Supported Residential Services (SRS) instead of being called in to manage unaccredited services in crises; and importantly, working more collaboratively with the Commonwealth to preserve our internationally recognised aged care service model for homeless people.

The frustration from continuing to find ways to fund and support the many services Wintringham



Bryan from McLean Lodge (right) gives Bryan some advice.

provides reminds me at times of the movie Groundhog Day, and I draw inspiration from our magnificent staff who work tirelessly in often very tough conditions.

Thank you to my Executive team, who continue to do a lot of the heavy lifting in the company, and to Gerard Mansour and the other Directors who provide intelligent and constructive feedback and advice.

**Bryan Lipmann AM**  
CEO / Founder

### Homelessness and Housing Support

Clients supported: **2,937**  
Hours of support: **56,830**

## Who we are

Wintringham is:



A purpose driven non-religious, not-for-profit welfare organisation.



Committed to providing older people who are at risk, or have experienced homelessness, with a range of high quality services.



Supporting clients at every stage of need, with the ultimate goal of providing them with 'a home 'til stumps'.

**We assertively advocate for vulnerable people aged 50 and over to State and Federal Government as well as in aged care, homelessness, housing, and other forums. Our forward-thinking approach has made us an international benchmark for action on homelessness affecting older people.**

Wintringham is a United Nations Habitat Scroll of Honour winner.

## Our values



Atkins Terrace residents with their support workers.

**Options  
Dignity  
Rights**

### Options

We encourage and support the independence of older people; promote service user participation in decision making, and work in close collaboration with other agencies.

### Dignity

We are committed to excellence through continuous improvements and endorse the empowerment of all service users and staff.




### Rights

The health and safety of all service users, staff, volunteers and visitors is actively promoted. Service users and staff are entitled to have their grievances investigated and resolved.


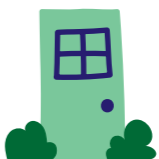




## How we help

We provide a variety of services to end older people's homelessness and help them to live well.

### Initial support

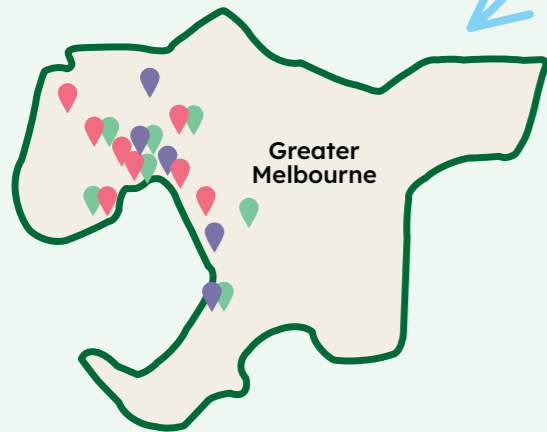
 Intake & Service Info	 Connect with services	 Help to find housing
Monday - Friday 9am - 5pm	Monday - Friday 9am - 5pm	Monday - Friday 9am - 5pm
<ul style="list-style-type: none"> <li>Specialist team</li> <li>Intake enquiries and information about housing, care and support options</li> <li><b>T: 03 9034 4824</b> <b>intake@wintringham.org.au</b></li> </ul>	<ul style="list-style-type: none"> <li>Access to support services providing short-term assistance</li> <li>Linking people to services and/or healthcare providers</li> </ul>	<ul style="list-style-type: none"> <li>Outreach teams link clients to services</li> <li>Assistance to find safe, affordable, long-term housing</li> </ul>

### Ongoing support

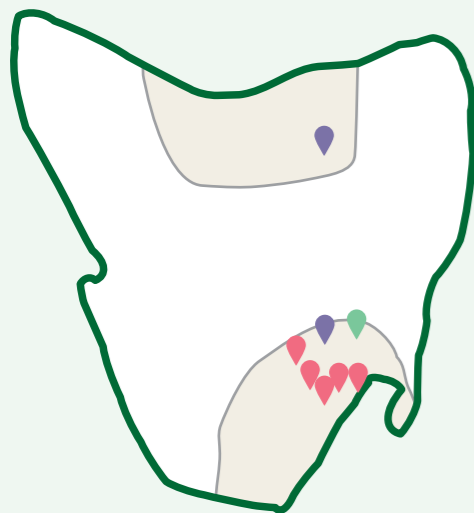
 Residential Aged Care	 Home Care Packages	 Housing
24 hour care	24 hour care	24-hour property emergency support
<ul style="list-style-type: none"> <li>Tailored onsite care with all accommodation needs</li> <li>Assistance provided with daily living tasks</li> <li>Respite available</li> </ul>	<ul style="list-style-type: none"> <li>Promoting independent wellbeing at home</li> <li>Appropriate packaged levels of care</li> <li>Case management</li> </ul>	<ul style="list-style-type: none"> <li>Purpose-built housing</li> <li>Responsive tenancy management team</li> </ul>
 Disability Support (NDIS)	 Recreation Services	 Housing Support
7 days a week	24-hour support available	Monday - Friday 9am - 5pm
<ul style="list-style-type: none"> <li>Individualised supports to increase independence at home</li> <li>Tailored programs improving social participation</li> <li>NDIS access and plan implementation support</li> </ul>	<ul style="list-style-type: none"> <li>Tailored leisure and daily living activities</li> <li>Aimed at enhancing self-esteem, inclusion and participation</li> </ul>	<ul style="list-style-type: none"> <li>Support to maximise health and wellbeing</li> <li>Help to maintain tenancy</li> </ul>

## Where we are

We support our clients from various locations across Victoria and Tasmania.



## Tasmania



### Housing

- Avondale Heights
- Ballarat
- Belmont
- Benalla
- Bentleigh East
- Castlemaine
- Coburg, Harding St & Hudson St
- Delahey
- Euroa
- Flemington
- Geelong
- Gisborne
- Golden Square (open late 2024)
- Heathcote
- Highton
- Kensington
- Lancefield
- Manifold Heights
- Maryborough
- Melbourne CBD (includes H2H\*)
- Romsey
- Shepparton, Wyndham St & Maude St
- St Arnaud
- Williamstown

\*H2H – Homelessness to a Home program (ended June 2024)

### Residential Aged Care

- Avondale Heights
- Coburg
- Dandenong
- Flemington
- Frankston
- Port Melbourne
- Shepparton
- Williamstown

### Offices

- Ballarat
- Braeside
- Broadmeadows
- Flemington
- Frankston
- Highton
- North Melbourne
- Shepparton

### Community Support Service Area

Wintringham provides Homelessness Outreach, Housing Support, Home Care Package Support, NDIS and Recreation Services from various offices across Victoria.

### Housing

- Bellerive
- Howrah
- Glenorchy
- New Town
- Hobart

### Residential Aged Care

- Bellerive

### Office

- Bellerive
- Launceston

### Community Support Service Area

Wintringham's Bellerive office provides Homelessness Outreach, Housing Support Services and Home Care Package management; while our Launceston office provides Outreach Support to people aged 65 and over through the Housing Connect 2.0 program.

## Inclusion statement

Wintringham is committed to providing safe and inclusive environments and services. We celebrate differences in ability, age, culture, gender, gender identity, race, religion, sexuality, spirituality and beliefs. Everyone has a right to feel welcome, respected and valued in a workplace free of discrimination and harassment.

The safety of all older people is paramount; we have zero tolerance for family violence including elder abuse.

We proudly acknowledge Australia's First Peoples as the Traditional Owners and Custodians of Country. We pay respect to Elders past, present and emerging.

Diversity and Inclusion makes our community and Wintringham stronger, and contributes to helping us end homelessness for older people.



**Disability Support (NDIS)**  
 In residential aged care: **52**  
 In the community: **85**  
 Total participants supported: **137**  
 Home Support and Recreation hours of service: **19,412**  
 Support Coordination hours: **5,582**

Eunice Seddon Site Manager, Bernie assists proud Aboriginal resident, Kenneth.

## Where trust and tailored care meet

A key point of difference between Wintringham and other larger organisations is our sole focus to support one client group; people aged 50 and over who are vulnerable and have experienced or are at risk of homelessness.

Clients are at the heart of everything we do at Wintringham. Our aged care services started at Gordon House where we delivered personal care to older residents living in the 300-bed night shelter, and progressed with the opening of McLean Lodge, our first Residential Aged Care home. Over the years we have grown and diversified our services, building on this strong foundation as we identified gaps where other services did not meet the needs of our clients.

Many Wintringham clients have learned through bitter experiences not to trust others and are suspicious and wary of service providers. A typical Wintringham client takes persistent and consistent efforts to engage. This requires time and patience but is necessary to lay the foundation required to deliver services. As Wintringham has grown and evolved, so has our model of care and the types of supports that we can offer. Our model of service delivery builds

on a person's strengths, is trauma informed and based on client-centred principles. Our staff employ a unique and expert approach to engagement, intentionally building a relationship with purpose.

Providing our clients with safe, secure homes has always been fundamental for Wintringham. Our services focus on sustaining housing and enabling our clients to live a good life. We support our clients to live well alongside others, provide assistance with daily activities and bridge connections to community, family, and place of origin. While support intensity varies based on an individual's specific needs, our approach remains consistent whether they live in Community Housing or a Residential Aged Care home. The predictability of our approach helps facilitate clients' acceptance of new services, or transitions to higher levels of care.

Wintringham's ability to offer a continuum of care sets us apart. We endeavour to live up to our motto of providing 'a home 'til stumps'. This means that from first contact with Wintringham, we can provide housing and support through to the end of their life.



Glenn at home in Port Melbourne, feels empowered to live the life he chooses.

Ron (left) and Cecil on the veranda at home in Ron Conn, Avondale Heights.



**Residential Aged Care**  
 Permanent residents: **369**  
 Respite residents: **32\***  
 Total residents supported: **401**  
 Residents aged under 65: **30**

\*24 respite clients became permanent residents by 30 June.

Manager Home Support, North Western Office Rachel Carroll catches up with Home Care client Brian.



**Home Care Packages**  
Clients supported: **1,182**  
Services delivered: **117,646**  
Hours of services: **137,973**

## Diversity shapes our inclusive workplace

Wintringham is dedicated to cultivating a safe, enjoyable, respectful and inclusive workplace. In pursuit of this goal, in 2023 our inaugural 'Staff Diversity & Inclusion Survey' offered some valuable insights.

The findings broadened our understanding of staff, which enables us to create a truly inclusive workplace culture, and will additionally shape our Diversity & Inclusion strategy. Our efforts to enhance client support will also be guided by the findings, which showed:

- 1.2 per cent of staff respondents identify as Aboriginal and/or Torres Strait Islander, with 0.3 per cent from Stolen Generations. Driven by our social justice values and support for First Nations peoples, we took a visible stand in the 'Yes' campaign during the 2023 referendum. We continue to promote awareness through initiatives such as Reconciliation Week.
- 32 per cent of staff respondents were born outside Australia, 73 per cent culturally identify as Australian. Our participants hail from 41 countries

and, aside from English, many speak Hindi, Italian, and Greek. To bolster cultural inclusivity in staff and client initiatives, we are collaborating with the Centre for Cultural Diversity in Ageing (CCDA).

- 4 per cent of staff respondents identify as a person with a disability, 13 per cent have chronic health conditions, and 31 per cent provide unpaid care to family with a disability, chronic health conditions or issues related to ageing. Wintringham offers parental leave, flexible work arrangements, and partner with TELUS Health for comprehensive 24/7 physical, mental and financial support through our Employee Assistance Program.
- 76 per cent of staff respondents identify as female, 23 per cent male, 0.6 per cent non-binary, 0.3 per cent transgender, and 1 per cent intersex, with diverse sexual orientations represented. As our understanding of gender and sexual orientation evolves, we're dedicated to fostering inclusivity.

Wintringham remains dedicated to ongoing diversity and inclusion efforts for staff and clients, evolving in line with community expectations.



Wintringham staff participated in a native planting at Head Office.



## Escaping Ethiopia: Jemal's journey to Wintringham

**Jemal Toulle, Wintringham housing resident, tells his story, in his words.**

"In 1984 a civil war broke out in the townships in my country, Ethiopia. I was in Dire Dawa, east of Addis Ababa when the country's peace was disturbed and there was unrest. Too many people died – the number is still unknown, and there is still unrest today and many people displaced. It is very sad," said Jemal.

"My father was working on the petrol pumps, filling trucks and cars on the main road. He used to ride his

pushbike and carried his radio so he could listen to the news. And the news was getting worse and worse.

"I used to bring his lunch to him at work, but that morning he said not to because the war would probably get worse overnight, and it would be getting closer to our town border. By morning the Somali fighters had broken into our town from different directions. He was trying to come home on his pushbike because he was afraid, when he was hit in the back with a machine gun. When he reached us,

he was bleeding heavily. Our town had two cars that were like ambulances, and they would have to take the main road, so there was nothing we could do. His last words to me were to go save my life, and the lives of my brother and sister.

"We didn't get a chance to bury him because people were looting and killing. Our neighbours tried their best to bury him, but we don't know where. Today his grave is still unknown.

"I took his word to leave and save myself. I was with a flood of people coming from the capital, Addis Ababa. We slept during the day and travelled at night. The cheetahs and hyenas were in groups feeding on the dead, they didn't need to chase.

"Because we were in the desert and travelling at night, we had no direction. Eventually we saw a car coming towards us with soldiers. They saw people crying, children crying, and they let us into the border and asked where we were going. We said we were going to Djibouti, because there was a railway between Djibouti and Ethiopia. We thought if the war stopped, the train would take us back. They said, 'This is Somalia. We are Somalian soldiers.' We were in enemy territory. They had mercy on us and pointed us in the direction we needed to go.

"It took 23 nights to reach the Djibouti border – the journey was twice as long because we had travelled in the wrong direction. Only a few of us reached the border and when we crossed it, we collapsed. We heard the border controller say, 'Are they alive?' And they dropped water into our mouths, drop by drop. That first drop of water saved my life.

"It wasn't long until the war spread across the border attacking Ethiopian refugees in Djibouti. The United Nations pleaded with the world to evacuate the remaining refugees, and the United States of America, Canada and Australia responded. One by one they called us into a room and that's when I met Mr Anderson, an Australian delegate. He said, 'Mr Toulle, can you speak English?' I said, 'Yes, sir.' He said, 'Can you read and write?' I said, 'Yes, sir. I have been to school.' He said, 'Do you understand basic mathematics?' I said, 'Yes.' And also, 'Can we communicate?' I said, 'Yes'.

"Mr Anderson turned his back to me as I recounted my story. I remember thinking maybe he didn't like it, or he just didn't like me. It turns out, he was trying to stay strong when I broke down. He said 'I'm sorry for your loss. I can see you can speak English. And you can read and write. And I welcome you to Australia – Melbourne, Victoria.' He shook my hand. I was shocked. 'Are you taking me now, sir?' I asked. 'As quick as we can. A protection officer will arrange for you to safely get to the airport. Good luck, I'll see you in Melbourne, Victoria, Australia.' I was crying. It wasn't until I saw it for myself that I believed him.

"After a long journey to Australia, 13 of us were put into a hostel in Maribyrnong, close to Highpoint Shopping Centre – I haven't lived outside of the Footscray and Kensington area since I arrived. They fed us well, they gave us a bed. They taught us how to find work, read maps, and catch buses, trains and trams.

"I was hungry for a job. I was hungry to help mum who was left behind with some of my other family. I wanted to help them. I got a job with a bathroom-ware company, they liked me. I would always say 'yes'. For over five or six years. If they asked me, 'Mr Toulle, will you do overtime?' I said yes. 'Will you work during the weekend?' I said 'yes'. I never said no. I sometimes worked between 68 and 72 hours a week.

"Then I got injured. I was overworked and I pulled a ligament while I was heavy lifting. I went to the doctor who said I had to take a break for four weeks. During this time the company moved to China. So I worked on my rehabilitation, and started doing gardening and landscaping.

"In 2004 a minister directed me to a place for over 50s – and he said it was in the area. I've been at Atkins Terrace in Kensington for 20 years now. I arrived in June, and I remember it was cold. They welcomed me and I started giving back by volunteering to do the gardens, as I came from a farming family. The trees and plants were very young when I began weeding, gardening, cultivating, and watering from the southern gate to the northern gate. Now they are beautiful and blossoming.

"When I first arrived, Bryan was working very hard, always bringing delegates through and I was always in the garden, watering or picking weeds. Over time we got closer and now we're friends. Now anytime he comes and says hello to me, we always hug one another.

"It is good to be alive and tell my story. This is where I got my life back and understood what life can be like. I like it here very much."



Jemal at his home in Atkins Terrace, Kensington.

### Housing

Housing units: **690**  
Additional units to be opened by 2025\*: **47**

\*Golden Square (35) and Lancefield (12)

## Celebrating decades of commitment

At Wintringham, we are particularly proud of the service longevity of many staff members. According to national statistics, it is unusual for people to stay working in aged care for long periods of time.\* Our impressive employee retention demonstrates that staff come to work with us, and often choose to stay for large portions of their careers.

Since 1994, more than 1200 awards have been presented to staff reaching service milestones for five years (713 awards and counting), 10 years (348 awards) and 15 years (153 awards).

We're also proud to induct our staff that have achieved 20 years of service into our '20 year brigade'. Each year Bryan and his wife Dot take

all active members out to a very special lunch at Parliament House in Melbourne to celebrate their achievements.

As of June 2024, since Wintringham began, we have honoured 66 staff for their exceptionally long service to Wintringham. A total of 53 staff have achieved 20 years service, nine staff have completed 25 years, while four staff have been with Wintringham for a remarkable 30 years.

While many staff have shown us great loyalty over the years, we are equally grateful to all our staff who work so diligently every day to bring our mission to life, as each team member continues to support our clients and advocate for vulnerable older people.

\*ABS February 2024 - The Health Care and Social Assistance industry had the highest percentage of people leaving their job out of all industry categories, with 13.3 per cent turnover in the past year.



From left: Kathrynne Howe, Les Butler and Sue Cassar have worked at Wintringham for more than 20 years.

Quality Manager Than Rosier (left) and People and Culture Manager - Operations Luke Madzell are passionate Wintringham staff members.



**Our volunteers**  
Hours of service:  
**4,079**

**Our staff**  
Total: **1,041**  
Full time: **252**  
Part time: **575**  
Casual: **214**  
Average age: **46.7**

## From invisible to inspirational: Remembering John Kenney

In the bustling streets of Melbourne, John Kenney once blended into the background, he was invisible to most who passed by. Growing up in a difficult environment, he later grappled with the harsh realities of homelessness and incarceration. Yet within the darkness, John discovered a beacon of hope in Wintringham, where he found a home and his purpose.

When John arrived at Wintringham in 2008, his demeanor was marked by anger, but he was determined to rewrite his story. He finished covering his entire body in tattoos (including his eyeballs, inside his nose and his tongue). John didn't seek to hide, but instead each inked design was a bold declaration of his refusal to be overlooked. He said finishing his tattoos was the happiest moment of his life – a triumphant moment of reclaiming his visibility.

John's impact extended far beyond his appearance; he also became an advocate for those experiencing homelessness and battling Hepatitis C, using his own story as a catalyst for change. His ability to connect with people from all walks of life, from strangers to policymakers, was nothing short of remarkable. He left an impact on all those he met.

In his final weeks, John was surrounded by his support workers and friends from within the Wintringham community, a testament to the profound impact he had on their lives. He was a well-known, appreciated, and much-loved resident who will be fondly honoured as a Wintringham Legend. His legacy is one of determination and resilience.

May his story serve as a reminder that, even in life's darkest of moments, there is always hope for transformation.

Vale John Kenney, you will be deeply missed.

John Kenney (centre) will be remembered as a much-loved resident from Ebsworth House.



**Meals made**  
Our commercial kitchen produced: **201,302 meals**



Residents at McLean Lodge in Flemington enjoy meals made by their chef, David.

## Construction milestones



### Lyndell White House, Coburg

This 49-unit community housing project is now complete. This project was primarily funded by the Peter and Lyndy White Foundation, with supplemented support from the Victorian State Government. Completed in June 2024.

### New Head Office, North Melbourne

Wintringham's headquarters has relocated to a larger office space in North Melbourne, which underwent an extensive renovation and fit-out. All support staff will now be accommodated at the one location on the ground floor. Our new Head Office address is:

287 – 313 Macaulay Road, North Melbourne Vic 3051. The Head Office phone number, email address and PO Box details remain the same.

### Patricia Larkin, Golden Square

This development comprises 35 one-bedroom units, an ancillary administration building, communal garden and community room for tenants. Developed as part of the Victorian Government's \$5.3 billion Big Housing Build program, while the land purchase was funded by the Peter and Lyndy White Foundation. Building handover is expected by late 2024, and residents will progressively move into their new homes in early 2025.

Marta enjoys some 'art play' at her home in Ron Conn, Avondale Heights.

### Recreation Services

Services delivered: **27,954**

Hours of service: **76,783**



# Financials

## Statement of Financial Position

As at 30 June 2024

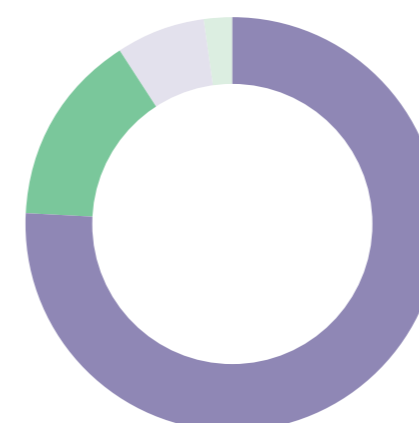
	2024 \$	2023 \$
<b>Current assets</b>		
Cash and cash equivalents	10,429,389	10,554,279
Trade and other receivables	3,784,005	7,206,154
Inventories	45,800	44,870
Financial assets	13,846,247	11,105,071
Assets held for sale	498,632	498,632
Other current assets	644,398	422,067
<b>Total current assets</b>	<b>29,348,469</b>	<b>29,831,073</b>
<b>Non-current assets</b>		
Investment property	442,842	451,892
Property, plant and equipment	135,196,878	128,097,345
Intangible assets	1,149,478	1,091,278
Right of use assets	2,079,646	2,146,048
<b>Total non-current assets</b>	<b>138,868,844</b>	<b>131,786,563</b>
<b>Total assets</b>	<b>168,117,313</b>	<b>161,617,636</b>
<b>Current liabilities</b>		
Trade and other payables	11,444,192	11,746,636
Contract liabilities	2,956,649	4,007,722
Borrowings	8,447,683	8,634,207
Lease liability	720,213	530,267
Provisions	13,667,826	12,766,543
<b>Total current liabilities</b>	<b>37,236,563</b>	<b>37,685,375</b>
<b>Non-current liabilities</b>		
Borrowings	193,846	200,521
Lease liability	1,488,451	1,688,467
Provisions	722,990	468,439
<b>Total non-current liabilities</b>	<b>2,405,287</b>	<b>2,357,427</b>
<b>Total liabilities</b>	<b>39,641,850</b>	<b>40,042,802</b>
<b>Net assets</b>	<b>128,475,463</b>	<b>121,574,834</b>
<b>Equity</b>		
Reserves	3,507,554	3,507,554
Accumulated funds	124,967,909	118,067,280
<b>Total equity</b>	<b>128,475,463</b>	<b>121,574,834</b>

## Statement of Comprehensive Income

For year ended 30 June 2024

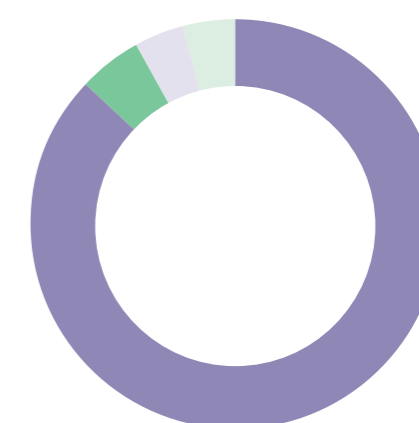
	2024 \$	2023 \$
Revenue from operating activities	107,247,982	92,921,269
Other revenue	2,404,044	1,476,684
<b>Total revenue</b>	<b>109,652,026</b>	<b>94,397,953</b>
Employee benefits expense	83,749,775	69,130,324
Finance costs	170,986	97,433
Resident and client services	13,027,577	12,846,101
Property maintenance, utilities and insurance	6,199,715	5,999,372
Administration and other expenses	3,473,508	3,092,440
Depreciation on property, plant and equipment	4,756,605	4,291,316
<b>Total expenses</b>	<b>111,378,166</b>	<b>95,456,986</b>
<b>Net deficit before capital items</b>	<b>-1,726,140</b>	<b>-1,059,033</b>
Revenue from capital grants and donations for residential aged care and housing developments	8,626,769	15,552,195
<b>Total comprehensive income for the year</b>	<b>6,900,629</b>	<b>14,493,162</b>

### Income sources (excluding capital grants)



- 76% Federal Government recurring
- 15% Client services
- 7% State Governments recurring
- 2% Other income

### How we spend



- 87% Client services
- 5% Maintenance, utilities and insurance
- 4% Other overheads
- 4% Depreciation

# Timeline



## How you can help us

Wintringham is a not-for-profit organisation focused on delivering quality aged care, housing, housing support, home care, homelessness and disability support services for people aged 50 and over who have experienced, or are vulnerable to homelessness.

All profits are 100 per cent reinvested into our organisation. To make a secure donation, please visit our website [www.wintringham.org.au/donations](http://www.wintringham.org.au/donations)

As a donor you can be assured that your gift will be used efficiently, responsibly and directly for the assistance of people in need. Should you be interested in a larger philanthropic partnership, or including us in your will, please contact our Head Office on **(03) 9376 1122** or email: [admin@wintringham.org.au](mailto:admin@wintringham.org.au)

*Wintringham*

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**@wintringhamAU**

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**For intake and service information  
call (03) 9034 4824**

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